GrowthZone - Working with Your Directories



Agenda



Overview

Set up Directory Categories

Set up Directory Listings

Set up Directories

Manage Member Directory Assignment

Directory Reporting



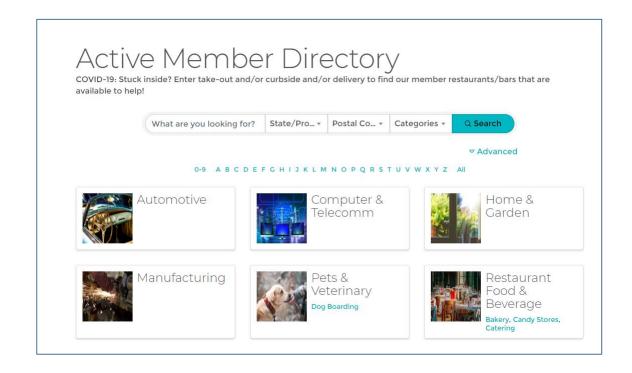
Overview

Overview



Your Membership Directory is a key benefit you can offer to your members....

- Through the directory, members can gain additional visibility to the general public and other members
- With your GrowthZone software you create multiple directories, as well as offer different directory listing packages





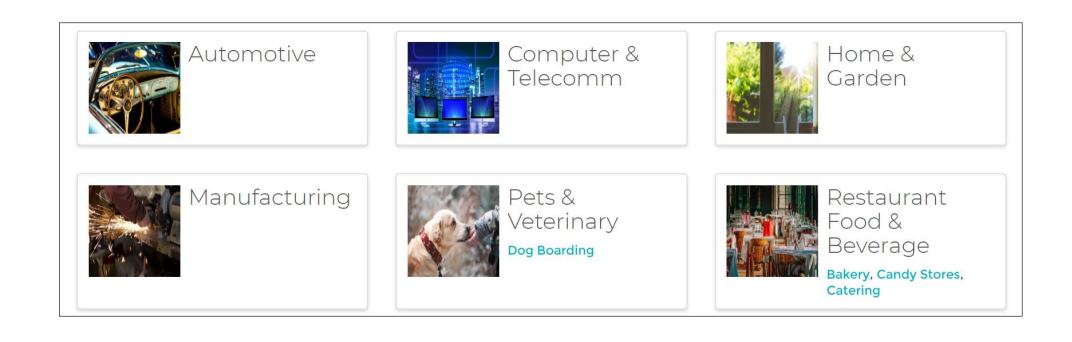
Setting up Your Directories

Setup Directory Categories



Directory categories provide a way to categorize your members, making it easy for visitors to your web-site to find just the member they are looking for....

You can organize your categories by Parent/Child categories



Setup Directory Categories



Create your Directory Categories – two step process:

- 1. Create a Directory Category List
- 2. Add Directory Categories to the List

WIKI: <u>Directory Category Lists</u>



Setup Your Directory Display Settings

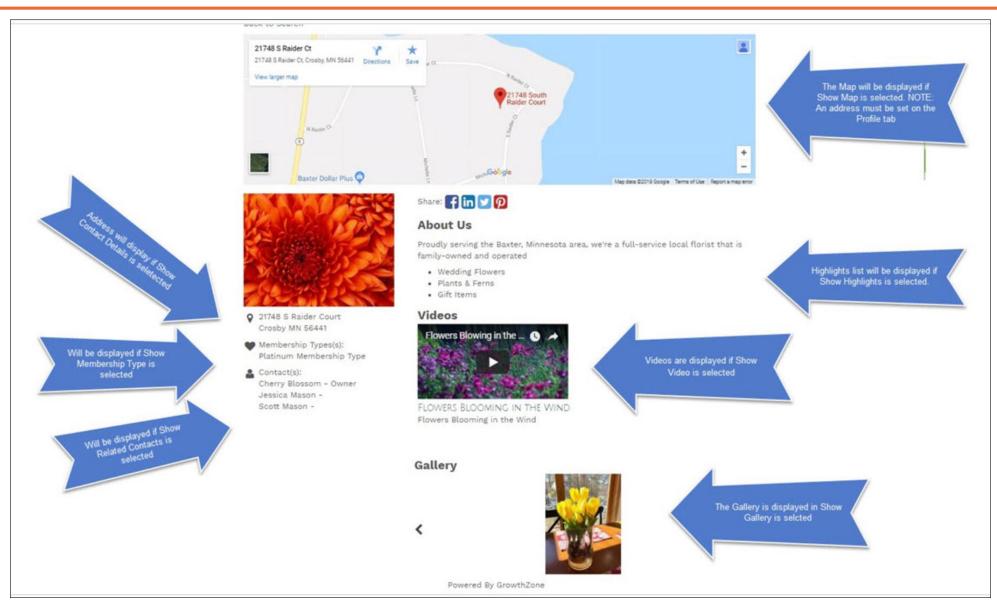


Directory Display Settings control what information about a business or individual is displayed if you choose to publish a directory of members to your website.

Do you want to offer different listing levels? You may, perhaps, have different levels of listings based on membership type. A basic level might include just a business name and a logo, where as an enhanced listing may include photo galleries, videos, maps, etc.

Setup Your Directory Display Settings





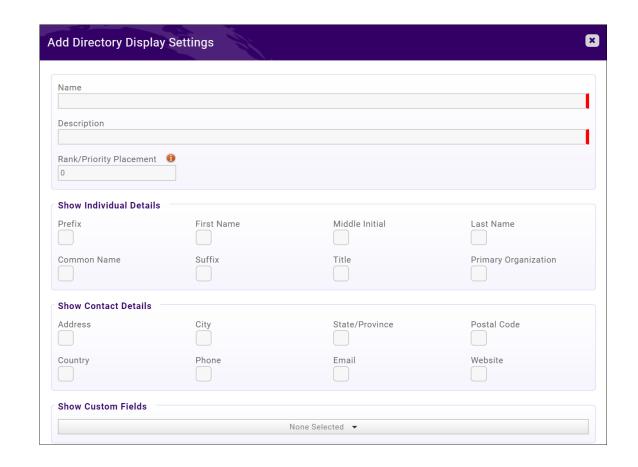
Setup Your Directory Display Settings



What information do you wish to display:

- Names?
- Addresses?
- Phones?
- Emails?
- Custom Fields?
- Related Contacts?
- Highlights?
- Photos/Videos/Search Logo?

WIKI: Setup Directory Display Settings



Setup Your Directory(ies)



You system will contain a default directory, Active Member Directory. This directory is tied to your Business Category and may contain all of your valued members.

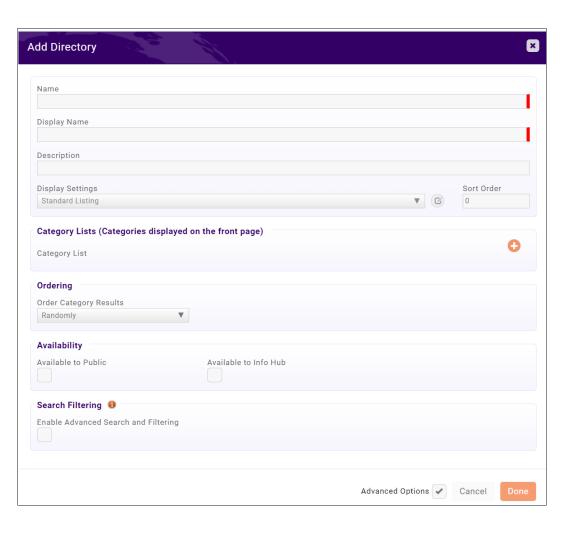
Do you want multiple directories?

You can create as many directories as needed to support your members. Perhaps directories that represent several different entities (for example Chapters) or categories (Restaurants?)

Setup Your Directory(ies)



WIKI: Setup Directories



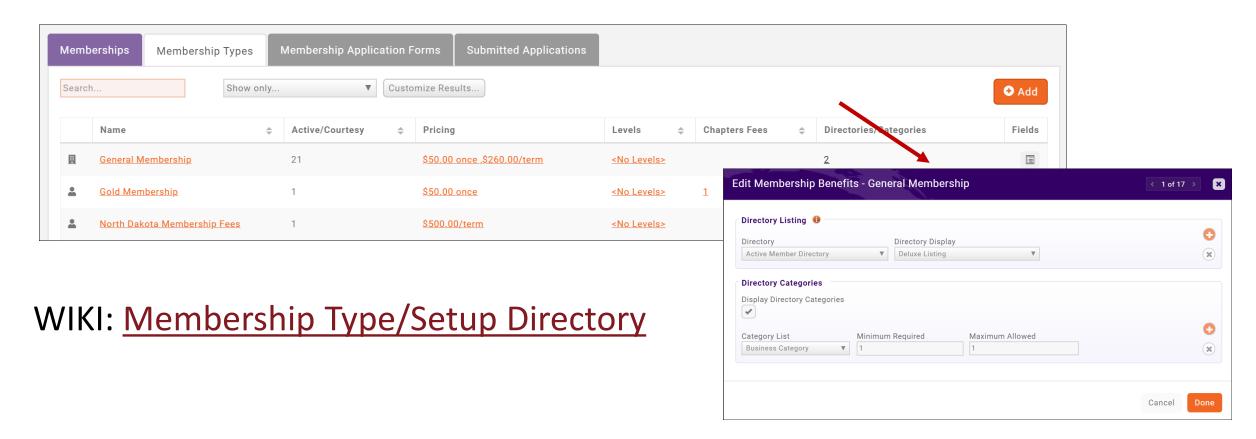


Assigning Directories

Membership Type Setup...



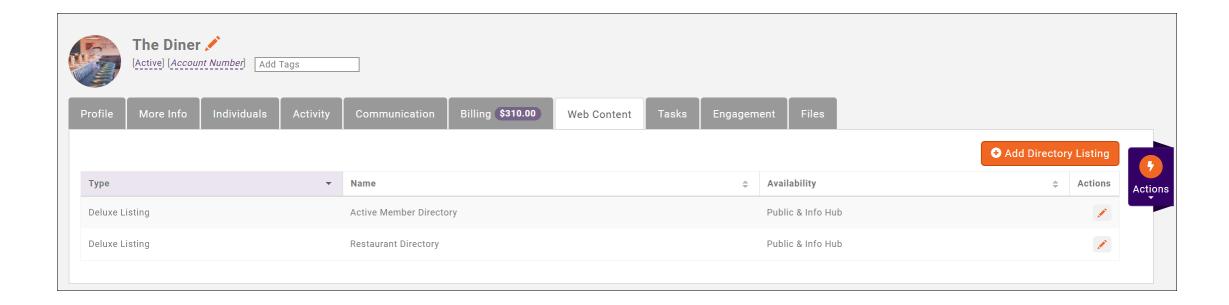
- You can setup your membership types to allow applicant to select category(ies) You can tie a Directory and listing to a membership type
- If you have setup your membership types to allow selection of categories, new applicants can assign themselves to categories



Manually Assign a Directory/Directory Listing



You can add/remove a member's Directory/Listing Type on the member's Web Content tab

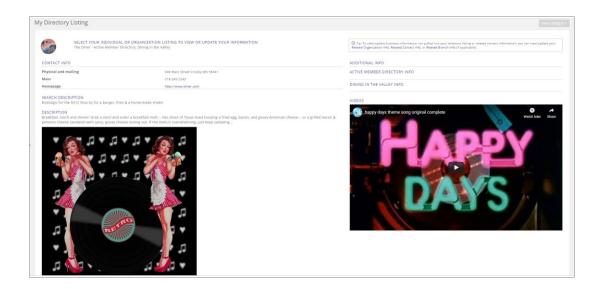


WIKI: Add a Directory Listing

Update Member's Web Information



You can update a member's web information from the back office, or the member (if given permission to do so) can update via the Info Hub



WIKI: Update a Member's Directory Listing

VIDEO: How to update company and directory information in the Info Hub

Remove a Member's Directory Listing



- If a member is dropped, and they have a membership that includes a directory listing, this is automatically removed
- If you have manually added a directory listing to a member, when you drop, there will be an option to select "Remove All Directory Listings"
- If you wish to manually remove a member from a listing, you will be able to do this on the member's Web Content tab

■ WIKI: Remove a Directory Listing



Directory Reporting

Directory Reporting



- The Contacts Report can be used to view the categories assigned to your members
- Special Note: Two separate fields are available for categories when generating the report:
 - All Business Categories: Displays a comma separated list of all the business-type categories associated to the contact record.
 - Business Categories: Displays a separate line for each category attached to the business record.
- WIKI: <u>Contacts Report</u>

Contact Name ♦	Default Email ♦	Default Phone \$	Business Category \$	All Business Categories ♦
A Place for Dogs	cheri.petterson@growthzone.com		Dog Boarding - Pets & Veterinary	Pets & Veterinary,Dog Boarding - Pets & Veterinary
A Place for Dogs	cheri.petterson@growthzone.com		Pets & Veterinary	Pets & Veterinary,Dog Boarding - Pets & Veterinary
Addams and Sons				
Aiden Greene	aiden@mailinator.com	123-456-7890		
Allison Greggs	allison@mailinator.com			
Allison Wilson	wilson@mailinator.com			

Questions??

