# GrowthZone - Working with the Member Recruitment Module

## Agenda



Overview of Member Recruitment Module

**Create Sales Opportunity** 

Generate Proposal & Signup Link

**Understanding Timeline Items** 

Generate Member Recruitment Reports

#### **Overview**



Member Recruitment is a module that allows you to track the progress of various sales opportunities from Lead to Win.



#### **Overview**

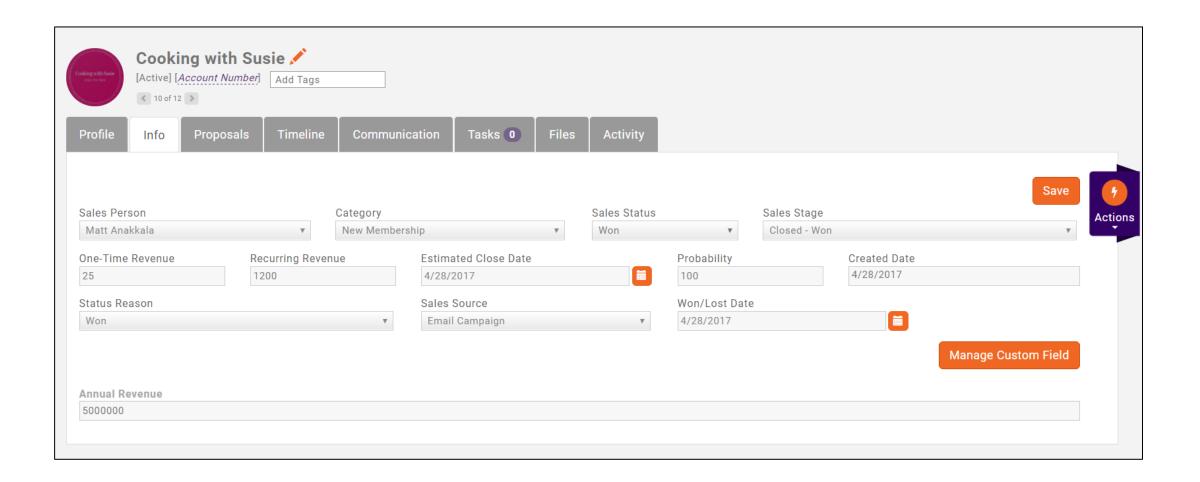


#### Opportunities may include:

- New Memberships
- Membership Upgrades
- Volunteers or Prospective Board Members
- Exhibitors for an Event

#### **Overview**



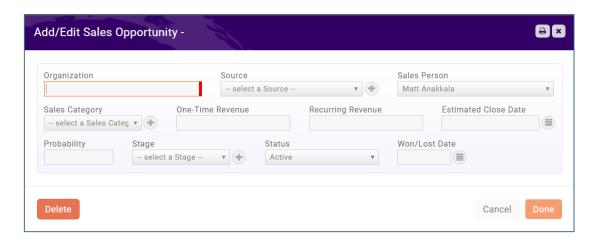


## **Creating a Sales Opportunity**



A Sales Opportunity may be created for any existing contact in your database (if the contact does not exist – create first)

WIKI: Create a Sales Opportunity



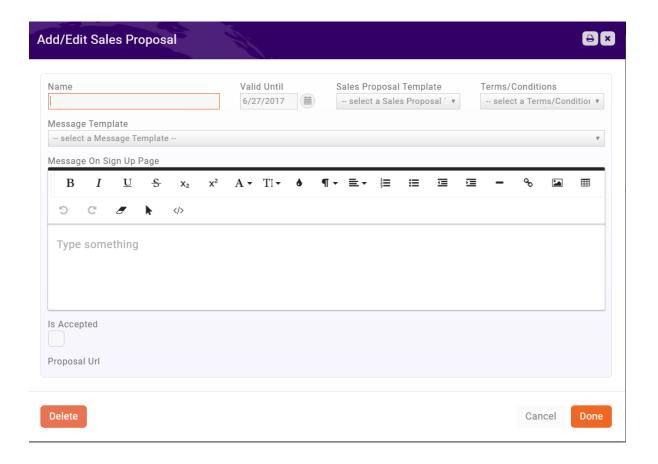
## **Create Proposal**



#### Two Step Process

- Setup the Proposal
- Add Fee Items to the Proposal

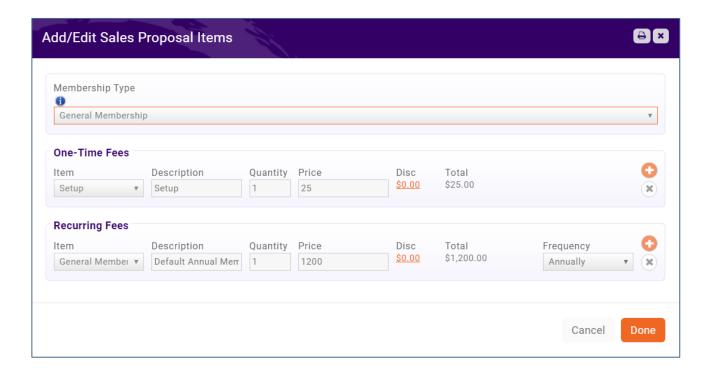
WIKI: Create a Sales Proposal



## **Create Proposal**



#### Add Fee Items



#### **Automated Post-Signup Actions**



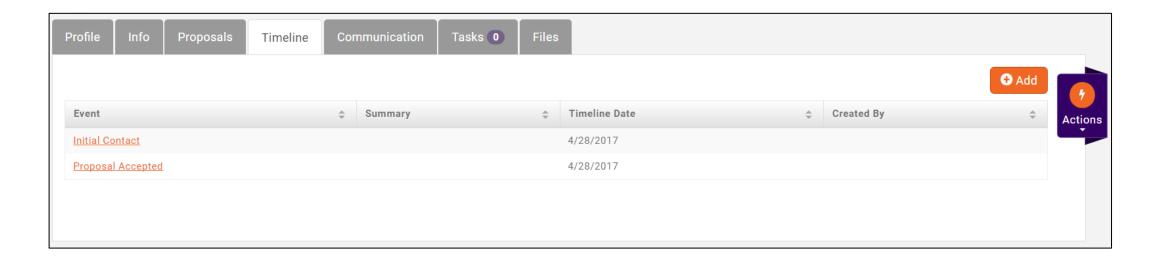
Timeline item will be automatically updated
Email alert will be sent to those who have subscribed
Proposal will be marked as accepted
Won/Lost Date will be updated

#### Time-line items



Time-line items. Your sales opportunity milestones can be tracked with timeline items. Examples of milestones may include when this first became an opportunity, or when you sent the proposal

WIKI: Sales Proposal Timeline Items





The Member Recruitment Reports help you understand the effectiveness of sales activities and the efficiency of the sales process:

- Member Recruitment Report
- Sales Opportunity Communication Report
- Sales Proposal Report
- Timeline Summary Report

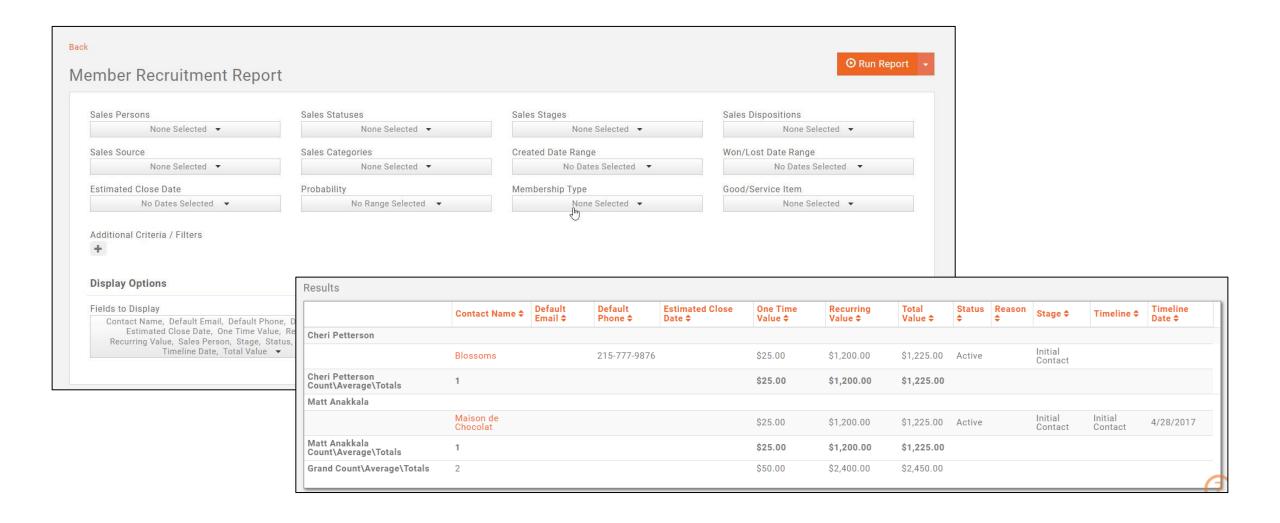


The **Member Recruitment Report** provides you with many ways to analyze the opportunities in your funnel. For Example: you may analyze based on salesperson, sales source, sales probability, etc.

WIKI: Member Recruitment Report

Results												
Contact Name \$	Default Email <b>‡</b>	Default Phone \$	Sales Person \$	Estimated Close Date \$	One Time Value \$	Recurring Value \$	Total Value \$	Status \$	Reason \$	Stage \$	Timeline \$	Timeline Date \$
			Matt Anakkala		\$0.00	\$0.00	\$0.00	Active			Initial Contact	5/11/2018
Aiden's Shoes	aiden@mailinator.com		Sheryl Rassler	5/2/2018	\$50.00	\$1,200.00	\$1,250.00	Active		Initial Contact	Initial Contact	4/11/2018
Antiques on Main Street	dgoerges@mailinator.com	218-765- 7654	Cheri Petterson	4/28/2017	\$25.00	\$1,200.00	\$1,225.00	Won	Won	Closed - Won	Proposal Accepted	4/28/2017
Bayview Motel			Brandon Zinda	5/11/2018	\$2,000.00	\$0.00	\$2,000.00	Won	Want member to member benefits	Hot	Proposal Accepted	4/11/2018
Blossom's	blossoms@mailinator.com	215-777- 9876	Cheri Petterson		\$25.00	\$1,200.00	\$1,225.00	Active		Initial Contact		
Boardwalk Marina	jmicah@mailinator.com	503-445- 5788	Cheri Petterson		\$25.00	\$1,200.00	\$1,225.00	Active		Initial Contact	Initial Contact	9/28/2017
Business XYZ			Matt Anakkala		\$0.00	\$0.00	\$0.00	Active			Initial Contact	5/4/2018
Cooking with Susie	soverholser@mailinator.com		Matt Anakkala	4/28/2017	\$25.00	\$1,200.00	\$1,225.00	Won	Won	Closed - Won	Proposal Accepted	4/28/2017
Dollars Drive Landscaping & Nursery	DollarsDrive@paulbunyan.net	218-987- 9876	Sheryl Rassler	8/11/2017	\$100.00	\$2,000.00	\$2,100.00	Won	Won	Initial Contact	Proposal Accepted	8/11/2017
Ginny	ginny@mailinator.com		Cheri Petterson		\$25.00	\$1,200.00	\$1,225.00	Won		Closed - Won	Proposal Accepted	5/21/2017







The Sales Opportunity Communication Report will show you a list of sales opportunities, and the number of days since the last communication

WIKI: Sales Opportunity Communication Report

Results										
Sales Person <b>♦</b>	Prospect Name \$	Days since contact \$								
Matt Anakkala		0								
Matt Anakkala	Newtons Farm	7								
Matt Anakkala	Business XYZ	7								
Cheri Petterson	Antiques on Main Street	9								
Cheri Petterson	Blossom's	22								



The **Sales Proposal Report** allows you to generate a list of all the sales proposals you have created

WIKI: Sales Proposal Report

Results												
Contact Name \$	Sales Person <b>‡</b>	Proposal Name <b>♦</b>	Valid Until	Status	Stage <b>‡</b>	Sales Proposal Item \$	Sales Proposal Item Price \$	One Time Value \$	Recurring Value <b>♦</b>			
Antiques on Main Street	Cheri Petterson	General Membership	6/27/2017	Won	Closed - Won	Setup	\$25.00	\$25.00	\$0.00			
Antiques on Main Street	Cheri Petterson	General Membership	6/27/2017	Won	Closed - Won	Default Annual Membership	\$1,200.00	\$0.00	\$1,200.00			
Bayview Motel	Brandon Zinda	Bayview Motel Sponsorship Proposal	6/10/2018	Won	Hot	Bronze Level Sponsorship	\$2,000.00	\$2,000.00	\$0.00			
Blossom's	Cheri Petterson	General Membership	7/23/2017	Active	Initial Contact	Setup	\$25.00	\$25.00	\$0.00			
Blossom's	Cheri Petterson	General Membership	7/23/2017	Active	Initial Contact	Default Annual Membership	\$1,200.00	\$0.00	\$1,200.00			



The **Timeline Summary Report** summarizes all timeline items for each sales opportunity in your database

WIKI: <u>Timeline Summary Report</u>

Results														
Contact Name <b>♦</b>	Default Email <b>‡</b>	Default Phone \$	Sales Person \$	Stage <b>♦</b>	Initial Contact Date <b>≑</b>	Proposal Sent Date	Proposal Accepted Date \$	Personal Visit Date	Ambassador Call Date \$	Invite to monthly lunch Date <b>‡</b>	Personal Invite to BOH Date \$	Initial Email Date \$	2nd phone call Date \$	Drop Date <b>‡</b>
Joe's Pizzeria	jranard@mailinator.com		Cheri Petterson		3/17/2017									
The Ski Hill			Cheri Petterson	Closed - Won			5/7/2017							
Morgan Golf Club		2185647788	Cheri Petterson	Initial Contact	4/24/2017	4/27/2017	4/27/2017							
Ginny	ginny@mailinator.com		Cheri Petterson	Closed - Won	4/27/2017		5/21/2017	5/4/2017						

Questions?



# **Training and Support**



#### **Customer Service Hours:**

Monday-Friday: 8am to 5pm (Central) <a href="mailto:GZSupport@growthzone.com">GZSupport@growthzone.com</a> 800.825.9171, Option 4, then Option 2

#### **Online Support Wiki:**

Access Wiki »

#### **Training Calendar:**

View Training Event Calendar »

#### **Integrated Help/Chat:**

**Chat with Support**